

Does Medibank have an Aboriginal employee network?

Yes! We have our Aboriginal Employee Network that connects Aboriginal and Torres Strait Islander employees from all parts of our business including ahm and Amplar Health. Once you commence with us, the network will reach out to you to connect, or you can ask your leader to connect you.

Can I speak to someone in the employee network?

Yes, we can arrange a discussion with our Aboriginal Engagement Lead. If this is something you're interested in, please let your talent partner know so we can arrange this for you.

Do you have a specific contact in your EAP?

In addition to our existing EAP offering with Assure, our Aboriginal and Torres Strait Islander employees now have the choice of accessing culturally appropriate counselling services through the Healing Centre for Griefology.

Counselling is available Monday to Friday, 9.00am – 5.00pm as well as after hours and Saturday mornings.

What training does the recruitment team undertake?

The Medibank recruitment team undertakes yearly inclusion training, which includes cultural awareness training.

What training is offered to people leaders and people across the business?

People leaders undertake yearly inclusion training as well as immersion sessions such as yarning circles with local Elders.

What is Medibank doing for its Aboriginal and Torres Strait Islander customers?

Addressing health equity

In line with our purpose Better Health for Better Lives, Medibank is passionate about creating opportunities to improve the health and wellbeing of Aboriginal and Torres Strait Islander peoples and communities. We recognise the importance of growing



our cultural responsiveness and using our sphere of influence to help close the gap in Aboriginal and Torres Strait Islander health and employment outcomes.

Establishing strong, meaningful and mutually beneficial relationships

Underpinning all our key focus areas, Medibank understands the importance of being guided by Aboriginal and Torres Strait Islander peoples and collaborating across the health sector, and with other key stakeholders, to create better health outcomes for Aboriginal and Torres Strait Islander peoples.

Does Medibank have an employee network for cultural diversity?

Medibank's Cultural Diversity Network is looking for people from all cultural backgrounds who have an interest in sharing and celebrating what culture means to them.

What type of leave does Medibank offer Aboriginal and Torres Strait Islander employees?

Medibank offers a variety of leave that can apply to many cultures, all of which are encouraged and supported.

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Does Medibank have a Reconciliation Action Plan?

Yes! Medibank's reconciliation journey formally commenced in April 2012 with the launch of our first RAP. Our current stretch RAP was launched in 2022 and is Medibank's fifth RAP. Click here to view our 2023 update and full RAP document here.

How does Medibank support living and working on Country?

Watch this video to find out how Medibank support living and working on Country. https://www.youtube.com/watch?v=7wwzq4bWYHY

