

Clinical Lead - Telehealth



How those in the role describe it.

Success Profile summary statements capture the essence of high performance in each role by summarising the key themes as identified in the research. These statements are used internally / externally as required to enable current and future employees understand the requirements of the role at a glance.

I build strong relationships with a diverse range of stakeholders. I can anticipate their attitudes and motivations in order to influence.

I want to get the best out of myself and my team and will seek out opportunities for development. I actively coach my team to ensure they are reaching their potential. I don't shy away from having tough conversations when required.

I feel accountable for the performance of my team and the wider program. I am always looking for ways we can improve our service and make things more efficient.

I am confident in my clinical decision making and can work autonomously – I am decisive but know when I need to escalate an issue or consult more broadly.

I am constantly looking for ways to collaborate with others to help improve the service we deliver. I always share what I've learnt with others who might benefit.

I understand that change is inevitable, while it can be challenging, it is required for progress. I remain positive when change impacts me and support my team to look to the future.

I understand the broader environment that Telehealth operates in both internally and within the wider industry. I have in depth knowledge of the contractual, clinical governance, compliance and policy obligations and work closely with my team to ensure these are met.