

Program Specialist - Telehealth



How those in the role describe it.

Success Profile summary statements capture the essence of high performance in each role by summarising the key themes as identified in the research. These statements are used internally / externally as required to enable current and future employees understand the requirements of the role at a glance.

I care about providing the best service to our customers and continually look for ways to improve the program I manage

I strive for high performance. I want to bring out the best in myself and the nurses I work with. I look for ways to help them grow and develop to reach their potential.

I delve into the numbers, pick up patterns, escalate issues and proactively find solutions.

I am self-starting. I can work autonomously but know when I need to collaborate and consult more widely.

I am confident in my clinical decision making and can comfortably advise, knowing my advice is within guidelines and protocols.

I develop strong relationships with all my stakeholders, ensuring we share information and collaborate when needed.

I understand the business environment we work in, and how our work contributes to the overall Medibank strategy.

I have a growth mindset, I'm ready for the challenges that come with change and I'm willing to help my team adapt.